



**DADO**

TIMELESS LUXURY

ENDURING QUALITY

## DADO WARRANTY CLAIM FORM

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Before submitting a warranty claim the following must be checked first:

- I have registered my DADO bathtub and/or basin on the website warranty page
- The product was not installed in a manner not appropriate to the product
- The product was not used for an inappropriate purpose
- The product was not exposed to harmful chemicals (like mineral acids) or extreme environmental conditions

Please complete the below form in FULL and email it to [support@dadoafrica.co.za](mailto:support@dadoafrica.co.za) along with:

1. Proof of purchase in the form of an INVOICE
2. Five quality photos of your DADO bathtub or basin

Date of complaint	
Reason for complaint	
<b>Customer Details</b>	
Title:	
Name	
Surname	
Phone Number	
Email	
Product Name	
Product Type (bath or basin)	
Finishing	
Where was the product installed (address)	
<b>Retailer Details</b>	
Date Purchased	
Store Purchased	
Retailer Contact Person Name	
Retailer Contact Person Number	

Please note that the DADO Africa Customer Services Support team will be in contact with you within 24 hours regarding your complaint.