



INSTALLATION GUIDE

FREESTANDING BATHTUB



DADO
quartz





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Thank you for choosing DADOquartz quality products. We recommend that you carefully read this guide to ensure your bathroom ware's proper installation and reliability for many years to come.

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Please ensure that your plumbing system is adequate and that you have sufficient space to complete the installation.

We recommend that you employ a suitably qualified professional to complete the installation of your new DADOquartz bath. We cannot accept responsibility for poor or incorrect installation. Please keep these instructions in a safe place for future reference.



DADOquartz MATERIAL | Bathtubs & Basins



The DADOquartz bathtub and basin range is manufactured in South Africa by DADO Manufacturing, from our own unique DADOquartz material. DADOquartz is an engineered stone, a noble variety of silica, mined from the earth of southern Africa. Quartz ore is mined, crushed and combined with a mixture of resin and other natural minerals to create our exclusive material.

DADOquartz has a natural matte stone appearance and is silky smooth to the touch, its special properties and the stringent technical criteria under which it is engineered means that our products are exceptionally strong and have extended durability backed by our lifetime warranty.

DADOquartz OFFERS THE FOLLOWING FEATURES AND BENEFITS:



EXCEPTIONALLY STRONG.

DADOquartz bathtubs and basins have no fissures, veins or other imperfections that could compromise strength or appearance.



CLEAN & HYGIENIC.

The non-porous material is free of hairline cracks, therefore, has minimal water-absorption ensuring an easy to clean surface that is also resistant to micro-organisms and bacterial growth.



EXTRA CARE.

All our products are individually finished by hand for a smooth and refined finish, ensuring the most luxurious bathing experience.



EASY INSTALLATION.

DADOquartz bathtubs and basins are designed with plumber's space underneath ensuring you do not need to drill holes into the floor for installation.

*with an exception to Acanthus and Angela baths and the DQ+ range.



WARM TO THE TOUCH.

DADOquartz bathtubs and basins have high insulation capacity that allow the tub to heat up quickly and the water will remain at a desired temperature for long without wasting water nor energy.



PERFECTLY CRAFTED.

DADO has perfected the craftsmanship of basins and bathtubs to produce void-free structures, resistant to UV rays, scratching, stains, and abrasion.



NATURAL BEAUTY.

DADOquartz produces a natural matte stone appearance and satin finish, where the colour and material are the same through and through.



QUALITY ASSURANCE.

Lifetime warranty of 25 years on defects in materials or craftsmanship. Full-bodied, solid structure engineered and tested in accordance with stringent technical criteria.

www.dado.co.za

DADO Manufacturing pursues a policy of continual development and improvement and as such, product specifications may be changed without prior notice. All dimensions listed herein are only intended as a guide and all diagrams are not construction plans, they are visual aids. Cast products are subject to size variants of +/- 5%. The exact colour and finish of the products may vary from those depicted in the brochure. *In addition to the natural pearl white and gloss finish, DADO bathtubs and basins are now available in custom matte colours. DADO Manufacturing recommends that for absolute clarity in the selection of options, visit the nearest DADOquartz approved stockist.



PRE-INSTALLATION | Freestanding Bathtub

BEFORE INSTALLATION

- We recommend that the installation be done by a minimum of 2 people as a safety precaution. Also make sure to adopt the proper posture when lifting the bath or basin.
- Adhere to all local building and plumbing codes.
- The diagrams in this guide are not construction plans. They are visual aids.
- For best results, the floor must be level and the wall must be square with the floor.

INSTALLATION REQUIREMENTS

Please read the instructions carefully and follow the specified guidelines so as to avoid any damage to the fixture.

1. The owner/user of the product must keep this information for future reference.
2. Consult local building codes to make sure the installation complies with standards.
3. Remove the unit from its packaging. Before disposing of it, inspect the unit to make sure it is in good shape. Should inspection reveal any damage or defect in the finish, contact your distributor. The warranty does not cover damages or defects in the finish once it has been installed. DADO Manufacturing's responsibility for shipping damages ceases upon delivery of the product in good order to the carrier. All complaints regarding damage due to transport must be made.
4. Place the unit in the bathroom before you start working. Conserve all nuts and bolts.
5. To protect the unit during installation, we recommend that you lay a piece of cardboard on the bottom.
6. If the unit is covered with polyethylene protective film, do not remove until installation is complete to grant maximum protection. However, remove the film where any two surfaces will be in permanent contact.
7. Verify that all dimensions on the plan are the same as the ones of the unit.

INSTALLATION NOTES

IMPORTANT! Install this product according to the installation guide. Spout must provide a minimum of 60mm reach for adequate clearance into bath. Our products must be installed by certified professional only and according to our installation guide as well as federal, provincial/state and local building codes and regulations.

TECHNICAL ASSISTANCE

If further assistance is required, please contact your local distributor or you can visit our website www.dadoquartz.co.za

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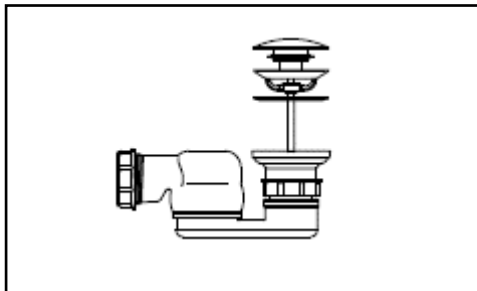
INSTALLATION | Freestanding Bathtub

PREPARE FOR INSTALLATION

1. Clean the floor and make sure that it is level.
2. Place the freestanding bathtub in the exact position desired. Once set, trace the outline of the bathtub with a pencil or any erasable marking pen.
3. Determine the location of the drain pipe, on the floor by taking measurements of the drain location underneath the unit. Cut a hole into the subfloor large enough to accommodate the plumbing trap. Ensure the space is free of pipes, floor joists, heating ducts and electrical wires.
4. Using a blanket, cardboard, or other clean protective surface, turn the unit on its side so that the unit is properly supported during drain installation.

Preparing the drain tail piece

1. The drain must always be installed according to your local plumbing codes, if you are unsure of these please contact a licenced plumber.
2. Install 38mm rubber slip gasket over the drain waste vent.
3. Cut tail piece to desired length (will vary for each installation).
4. Slide tail piece nut over tail piece towards flanged end.
5. Connect tail piece assembly to waste vent.
6. Place flange washer on top of tail piece.



Tools



2 person
difficulty 5/10



Sanstik
adhesive sealant



spirit level



marking
pencil



Safety glasses



Gloves




Measuring tape

INSTALLATION | Freestanding Bathtub

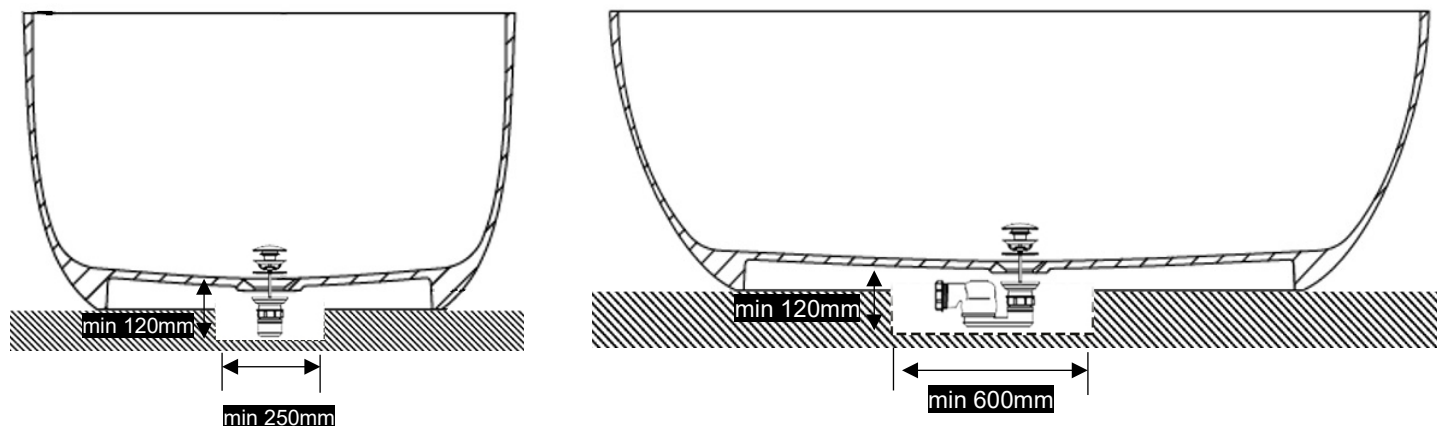
SETTING AND INSTALLATION

1. Apply a generous bead of SANSTIK adhesive or silicone to the bottom of the bathtub supports. Note the bottom supports will vary by tub model.
2. Then apply a bead of bathtub and tile caulk around the edge of the base.
3. Carefully set bath into position and connect the drain hardware (pre-installed on the tub). Finish the installation of the tail piece.
4. Fill the tub with water to the overflow and then drain the tub while inspecting the waste connections below the floor for leaks. Access from below is recommended for this step.
5. With the bathtub now in place, wipe off any excess tub and tile caulk and adhesive where the tub meets the floor.
6. Run a bead of tub and tile caulk around the bottom edge of the bathtub where it meets the floor. Wipe off any excess caulk with a wet cloth.

 THIS BATHTUB IS MADE OF DADOquartz. THE TUBS WEIGHT MAY VARY. WE RECOMMEND THAT THE INSTALLATION BE DONE BY 2 PEOPLE, AS A SECURITY PRECAUTION. ALSO, MAKE SURE TO ADOPT GOOD POSTURE WHEN LIFTING THE TUB.

DADO MANUFACTURING RECOMMENDS THE PRODUCT PROTECTION REMAINS ON THE BATHTUB UNTIL ALL CONSTRUCTION IS COMPLETE. DRAIN AND WASTE ASSEMBLY NOT INCLUDED, AND MUST BE ORDERED SEPARATELY.

ADHERE TO ALL LOCAL BUILDING AND PLUMBING CODES. THE DIAGRAMS IN THIS GUIDE ARE NOT CONSTRUCTION PLANS; THEY ARE VISUAL AIDS.





CARE AND MAINTENANCE | Bathtubs & Basins

CARE

Below are guidelines to follow in order to properly care for and maintain DADO basins and bathtubs:

Routine Care

- Wash the DADO bathtub and basin with warm soapy water and a soft cloth after installation to remove any marks left behind after delivery and installation.
- Never expose the DADO product to petroleum-based products, such as paint removers, oven cleaners or other solvents (Note: personal hygiene products and cosmetics will not damage the surface).
- Stains should be treated and removed within 24 hours.

Standard Cleaning

- For standard cleaning of both gloss and matte finishes, multipurpose bathroom cleaning products should be used. Matte white finished products may occasionally require a mildly abrasive product.
- Highly abrasive products should be avoided, such products contain ammoniac as an ingredient and trichlorethane or methylene chloride. Use a mild detergent or the DADOquartz surface cleaner on all DADOquartz products.
- Tools required for cleaning are a damp cloth or sponge and cleaning agent such as DADO surface cleaner.

Scratches

Should one ever encounter a scratch on the surface of the gloss or matte white DADO bathtub or basin it can easily be removed using “wet n dry 400 grit” sandpaper. Apply with water and gently sand out the scratch in a circular motion. Ensure there is no surface dirt by flushing with water.

- **DADOquartz Matte and Gloss finish**
 - For scratched or damaged surfaces, we recommend sanding the area in a gentle circular motion, starting with 800-grit sandpaper for gloss finish and 220-grit sandpaper for matte finish.
 - For scratched or damaged surfaces use a higher grit sandpaper to blend the repaired area to match the existing product finish.
 - For gloss finish, finish by polishing the surface using a cloth and white polishing compound for automobiles.
- **Custom colour finish**
 - Do not use polish directly on the colour finish or rub with a sanding block.
 - We highly recommend using a mild detergent or DADOquartz surface cleaner to clean stains on the coloured surface.



Mild detergents are available at any grocery retail outlet and the DADOquartz surface cleaner is available at orders@dadoafrica.co.za. DADO offers additional technical support (callout fee charged).

REPAIRS

Should a repair of a DADO bathtub or basin be required by a customer, they can send a photograph of the damage on the DADOquartz product to the Customer Service Department at support@dadoafrica.co.za. We will advise the customer on the appropriate steps to take which may include a call out for the repair technician. Should the customer prefer to treat the repair themselves then a repair kit is available at a cost and can be ordered from orders@dadoafrica.co.za

INSTRUCTIONS ON USAGE OF THE DADOquartz REPAIR KIT.

A DADOquartz repair kit consists of the following:

- DADOquartz Mix
- Catalyst
- Acetone
- Paint - for Custom colour finish (on request)
- Instruction manual
- 1x220 grit sandpaper – for matte finish
- 1x400 grit sandpaper – for matte finish
- 1x800 grit sandpaper – for gloss finish
- 1x1200 grit sandpaper – for gloss finish

Not included in the kit:

- Polish
- Cloth
- Wooden spatula

The kit will have three bottles. DADOquartz Mix, the Catalyst and Acetone.

1. Place the contents of the DADOquartz Mix on a clean, flat, hard surface (ideally one that you can discard after usage).
 - a. **Attention:** *If the surface is not perfectly clean the colour of the final mixture may be affected.*
2. Add 1 drop of the Catalyst to the paste and mix.
3. Before applying the mixture to any material, clean the damaged area with Acetone or similar solvent.
4. Place mixture onto damaged area with wooden spatula.
5. Let it dry for at least 7 hours.

Sand with abrasive paper until the damaged area becomes a smooth surface.



LIFETIME WARRANTY | Bathtubs & Basins

To demonstrate our confidence in the quality and reliability of our products every DADO bathtub and basin is backed by a lifetime warranty of 25 years. DADO warrants its bathtubs and basins to be free of defects in materials or craftsmanship for a period of 25 years from the date of delivery, a symbol of our commitment to the customer and their peace of mind.

Upon the purchasing of a DADO product, the end user should register the DADO product on the website on <http://www.dado.co.za/warranty-registration/> within 30 days of installation, to ensure that we can provide the best possible aftersales service.

The manufacturer's liability under this warranty is limited to the repair or replacement of the bathtub or basin, if defective in the opinion of DADO Manufacturing (Pty) Ltd. or its representative.

The warranty, starting on the original purchase date, is only offered to the original purchaser who acquires the product directly from DADO Manufacturing or from an authorised distributor.

This warranty may be invalidated if any of the following circumstances exist:

- The product was installed in a manner not appropriate to the product.
- The product was installed in a manner not appropriate to the product.
- The product was not used for an appropriate purpose.
- The product was exposed to harmful chemicals (like mineral acids) or extreme environmental conditions.

Any transformation or alteration made to a DADOquartz product automatically voids the warranty.

The warranty does not apply to the second owner.

Colour finishes will not be covered under this warranty. The colour finish is painted on the outside of the DADO bathtubs and basins, should the product be damaged or chipped then the natural DADOquartz finish will be visible. Damaged products can be treated at an additional cost.

The manufacturer's warranty is limited to repair or replacement (with a product of equal value), provided the claim is made to an authorized dealer or directly to DADO Manufacturing within the warranty period. Labour costs and other expenses entailed by replacement of a DADOquartz product are not covered by the warranty.

For further information on the warranty of DADO products please visit the website www.dado.co.za/login/warranty/ .